Release Note	H2P Deskphone

Release Note FOR Alcatel-Lucent Enterprise H2P DeskPhone R100

This document is the release note for Alcatel-Lucent Enterprise H2P DeskPhone R100 connecting to 3rd party SIP Server.

Revision History

Edition 4: August 30, 2024   update (release version 2.10.00.0000.1106)
Edition 3: August 2, 2024   update
Edition 2: April 27, 2020   update after review
Edition 1: April 2, 2020   creation of the document

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1 Introduction

Firmware Version:

H2P: 2.10.00.000.1106

You can download the firmware from

- **MyPortal:** Halo-H2P_R100_2.10.00.000.1106

- **ALE Device Website:** https://www.aledevice.com/site/download

Note

1. No need to uncompress the firmware.
2. When you are upgrading the phone through web GUI by using Chrome browser, please must click "Send anyway" in time when upload firmware done.

The information you're about to submit is not secure

Because this form is being submitted using a connection that's not secure, your information will be visible to others.

Send anyway   Go back

2 Release Notes of Version 2.10.00.0000.1106

2.1 New Features

Compatible with ALE EDM platform.

2.2 Optimization

None

2.3 Bug Fix

None

3 Release Notes of Version 2.10.00.0000.1096

3.1 New Features

None

3.2 Optimization

Support configuring multiple dial plans at one time.

3.3 Bug Fix

None

4 Release Notes of Version 2.10.00.0000.1095

4.1 New Features

None

4.2 Optimization

Auto provision mechanism optimization.

4.3 Bug Fix

None

5 Release Notes of Version 2.10.00.0000.1093

5.1 New Features

None

5.2 Optimization

None

5.3 Bug Fix

List of bugs fixed
Mute fails after switching channels issue
Add built-in certificate

Submitting a Service Request

Please connect to our eService Request application.

Before submitting a Service Request, please be sure:

- The application has been certified via the AAPP if a third party application is involved.
- You have read the release notes that list new features, system requirements, restrictions, and more, and are available in the Technical Documentation Library.
- You have read through the related troubleshooting guides and technical bulletins available in the Technical Documentation Library.
- You have read through the self-service information on commonly asked support questions and known issues and workarounds available in the Technical Knowledge Center.

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