

AT10 & AT10 ANC True Wireless Earbuds

User Manual

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Alcatel·Lucent Enterprise

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1. Introduction

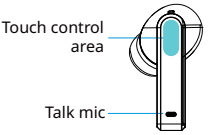
Thank you for purchasing the Alcatel-Lucent Enterprise AT10 or AT10 ANC True Wireless Earbuds. We hope you enjoy it.

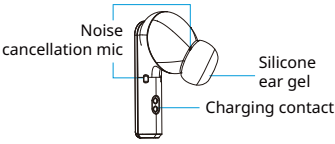
This User Manual will get you started and help you make the most of your headset.

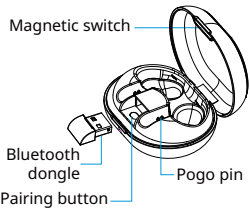
Features

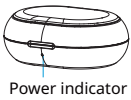
- Extraordinary call noise reduction with ENC for you to have effortlessly clear calls even in noisy environments
- Active Noise Cancellation (ANC) Mode and Transparency Mode (for AT10 ANC)
- Long battery life: 6 hours on a single charge + 3 additional charges via the charging case (The single earbud mode lets you use the earbuds continuously for up to 48 hours. This is possible by alternating the usage and recharge of each earbud.)
- Convenient mute control
- Work well with mainstream Unified Communications (UC) platforms and deskphones
- Plug-and-play Bluetooth dongle for easier connection

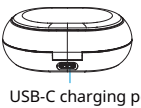
2. Product overview











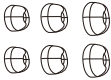
3. Accessories



Charging case



USB-A to USB-C
charge cable



3 pairs of ear gels
(S/M/L)



USB-A Bluetooth dongle

Note: The actual colors and dimensions may differ from the images.

4. Connection

Connecting AT10/AT10 ANC to your PC, deskphone or smartphone/tablet

- Bluetooth dongle



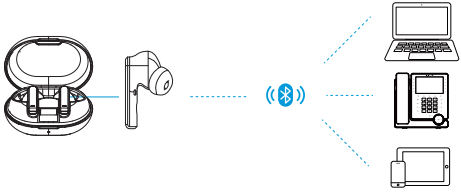
The earbuds and the Bluetooth dongle are supplied pre-paired and ready for use.

Step 1: Open the lid of the charging case and take the earbuds out.

Step 2: Take the Bluetooth dongle out and plug it into your device (PC or deskphone).

Step 3: The earbuds automatically connect to your device without the need to install any software.

- Bluetooth



Step 1: Open the lid of the charging case and take the earbuds out of the case.

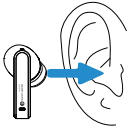
Step 2: Use one of the two methods below.

- Wait for the earbuds to connect to a previously connected Bluetooth device within 15s. If the connection is not successful, the earbuds enter pairing mode.

- Rather than waiting for about 15s, you could directly long press the pairing button for 2s to make the earbuds enter pairing mode.

Step 3: Turn on Bluetooth on your device (PC, deskphone, smartphone or tablet) and select AT10 (or AT10 ANC) in your device's Bluetooth device list for pairing.

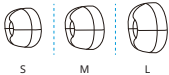
5. Wearing the earbuds

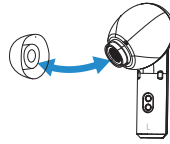




Put the earbuds into your ear canal. Adjust the earbuds by rotating them to fit your ears. Point the front of the microphone toward your mouth.

5.1 Changing the ear gels



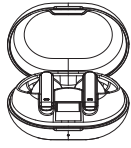


Choose the best ear gel size. Your ear gels should make a good seal with your ear canal. When the fit is right, you will have a better noise cancellation experience. Your AT10 (or AT10 ANC) come with three sizes of ear gels. The medium size comes already attached.

6. Charging

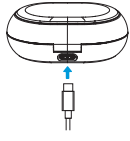
The earbuds have up to 6 hours of listening time with 18 additional hours provided by its pocket-sized charging case, giving you up to 24 hours of combined playback. The independent single-bud use feature allows you to enjoy extended battery life.

- **Earbuds**



Put the earbuds into the charging case. They will automatically begin to charge.
It takes approximately 1.5 hours to fully charge the earbuds. Charging in the case for around 20 minutes will provide about 1 hour of battery life.

- **Charging case**



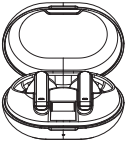
Connect the charging case to a compatible USB power source or wall charger via the USB-A to USB-C charge cable provided. It takes approximately 1.5 hours to fully charge the earbuds and the charging case.

Note: The charging box is designed to use standard USB 5V voltage for charging. Higher voltage charging is not recommended.

Warning: Use a charger that has been approved by relevant authorities, and complies with device electrical parameters and local laws and regulations. Otherwise, fire, explosion and other hazards may occur.

7. Using the earbuds

7.1 Turning on/off the earbuds



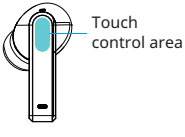
Turn on

Open the lid of the charging case. The earbuds will turn on automatically.

Turn off

- Put the earbuds back into the charging case to turn off automatically.
- Turn off Bluetooth on your device. The earbuds will automatically turn off when they are disconnected from your device for more than 5 minutes.
- The earbuds will automatically power off in case they fail to re-establish a connection to a new device after getting disconnected due to being out of range. To be more precise, the earbuds will enter pairing mode if they are not reconnected within 10 minutes. In pairing mode, the earbuds will automatically turn off after 5 minutes if no device is paired.

7.2 Music mode

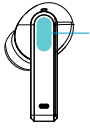


Play/Pause music: Tap once
Next track: Tap twice
Previous track: Tap three times

7.3 Call handling

7.3.1 Answering/ending/rejecting a call

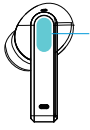
When there is an incoming call, you can:



- **answer/end a call:** Tap twice
- **reject a call:** Hold for 2 seconds

7.3.2 Muting/unmuting the microphone during a call

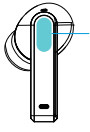
During a call, you can:



- **mute/unmute the microphone:** Tap once

7.3.3 Handling multiple calls

When there are multiple incoming calls, you can:

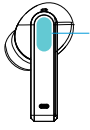


- **end the current call to accept the incoming one:** Tap twice
- **put the current call on hold and answer the incoming one/end the incoming call and resume the call on hold:** Tap three times
- **reject the incoming call:** Hold for 2 seconds

7.4 Settings

7.4.1 (For AT10 ANC) ANC Mode & Transparency Mode

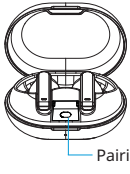
You can control the ANC Mode and switch to the Transparency Mode via the touch control area. In the Transparency Mode, you can hear the world around you without taking off your earbuds.



ANC Mode on/ANC Mode off/ Transparency Mode: Hold for 2 seconds

7.4.2 Pairing mode

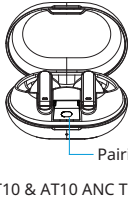
You can make the earbuds enter pairing mode via the pairing button.



- **Enter pairing mode:** Hold for 2 seconds

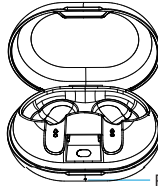
7.4.3 Factory reset

You can factory reset the earbuds via the pairing button. This operation resets all the device settings to the factory defaults and deletes all pairing information.

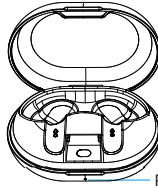


- **Factory reset the earbuds:** Hold for 10 seconds

8. Power indicator



●	Full charge
●	Charging above 70%
●	Charging 30%~70%
●	Charging 10%~30%
✹	Charging less than 10%



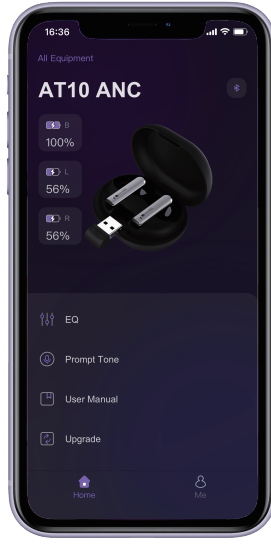
●|●|●|☀	Open/close the lid | On for 3s*
●|●|●|☀	Put the earbuds back into the charging case | On for 1s*
☀	Enter pairing mode| Flashing for 8s
☀	Factory reset the earbuds| Flashing alternately for 3s

* The light color depends on the battery level.

9. Firmware update

The ALE Go app helps you boost your headset performance through regular firmware updates.





Download ALE Go to stay tuned for the latest firmware updates available.

- Select an EQ mode
- Customize the prompt language
- View the User Manual
- Perform firmware upgrades

Download on the App Store



GET IT ON Google Play



10. Maintenance

- Please store your earbuds in the charging case that it came in when not in use.
- To prevent battery depletion, please avoid storing your headset in a too hot or too cold environment (e.g. in the car in summer or winter).
- It is recommended to keep the earbuds at a temperature between -10°C and 30°C (50°F and 86°F).
- Do not store the earbuds for long periods of time without charging. It is advisable to charge the earbuds at least once every 3 months to avoid damaging the battery.
- Clean your earbuds regularly to prevent earwax from building up on your earbuds.

11. Warning



Do not listen at high volume levels for long periods.

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